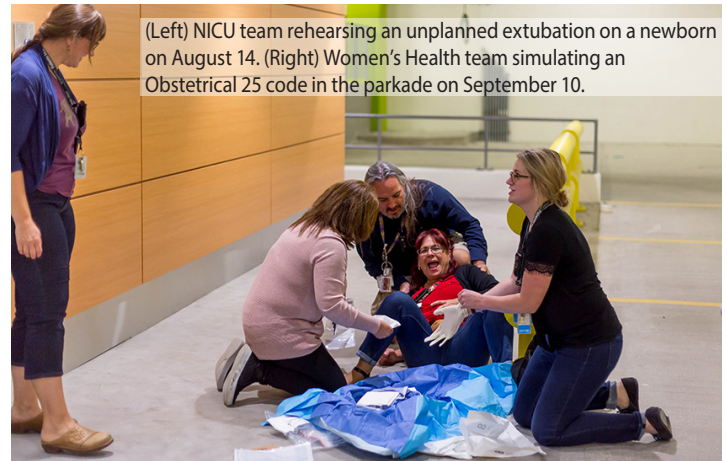


# HSC Women's Hospital ON THE MOVE



11 weeks until First Patient Day

SEPTEMBER 17, 2019



(Left) NICU team rehearsing an unplanned extubation on a newborn on August 14. (Right) Women's Health team simulating an Obstetrical 25 code in the parkade on September 10.

## Clinical teams see remarkable success during clinical commissioning

With less than three months to go until the First Patient Day, our teams in NICU and Women's Health accomplished a major milestone when they completed the first phase of clinical commissioning in August and September.

Watch this video\* to learn about clinical commissioning, what it is and how simulating high-risk and everyday work scenarios provides opportunity for staff to rehearse workflows in the new space, identify risks and find ways to reduce them, prior to December 1.

In the video, you'll also hear from Nicole Sneath, one of NICU's managers of patient care, and Rachel Axford, a Women's Health nursing educator and clinical instructor, with their thoughts about why testing all aspects of a brand new health-care facility is crucial to confidently providing safe patient care.

### What is clinical commissioning?

Simulating high-risk and everyday scenarios allows our teams to validate patient care models and workflow processes. Deliberately rehearsing high-risk scenarios allows thorough testing of the new space and put its systems under intense stress and extreme demand.

Clinical commissioning refers to the series of processes to confirm whether the new facility and its systems perform as intended and fit our daily workflows and clinical requirements. It's a multi-step process, which first tests systems or equipment for functionality (does it work as expected?), followed by

testing how one system works together with the rest (is any piece of the puzzle out of sync?), and finally, the process tests day-to-day workflows and processes (is this how we envisioned patient care in the new facility?).

During clinical commissioning, our teams tested for building and operational readiness, identified issues and made changes prior to the start of training, and ensured that planning integration has been completed between programs and services. They will now implement improvements to support safe patient care.

Smaller sessions of clinical commissioning will continue until November.

\*<https://vimeo.com/358392727/89125d1a50> (Vimeo 2:31)

### We're hiring! New jobs posted regularly

Additional clinical and support staff will be needed to care for the women, babies and families who will be welcomed later this year at 665 William Avenue.

Visit the Success Factors careers page to view postings for these new positions, as well as all the available jobs at HSC Winnipeg <https://careers.wrha.mb.ca>. Make sure to check often – new positions are posted regularly.

**How was clinical commissioning?**

This is what our teams had to say:

"It was a privilege to participate."

"The more we practice, the better we get."

"This is becoming our new home and we can start seeing ourselves living here."

"We are well on our way to care for patients – the more time I spend in here, the more comfortable I feel."

"This process reinforced how important having standardized workflows is. We need to continue to practice."

"We're taking the family experience to a whole new level; so many existing issues will be eliminated."

"After we saw how everything worked, we got the answers we've been waiting for."

"Our clinical team was constantly thinking about how to support new staff so they too will be trained, comfortable and confident."

"Everyone worked so well together. I heard very honest feedback and good questions."

"We covered a lot of realistic scenarios."

"Vocera made it easy to call a number of people within a short time period while staying in the room. It was slick."

"The space and privacy will make the patient experience better."

"So much skill will be combined. We will be a team in one place."

"I was blown away at how professional everyone was throughout the experience."

"This new set up in NICU saves us so much time."

"It's a beautiful place. I would love to start working here tomorrow."

"I'm super excited to move."

"Debriefing is where we learned the most... It fueled rich conversations."

"Staff took it very seriously. I was very impressed with their professionalism."

"It was great to work collaboratively and get everyone's perspective."

**Countdown to training**

Orientation training is mandatory. Staff will be paid to attend training.

**September 17:**

- Labour & delivery, and fetal assessment unit run mocks to fine-tune training scripts
- Meet the Genie sessions, JJ294, 11 a.m. to 1 p.m. (for medical residents)
- Meet the Genie sessions, JJ294, 12-4 p.m.
- Vocera tiered admin training
- NICU test training for Day 1

**September 19:**

- First session of Women's Health Day 1 training

**September 20:**

- Registration deadline for Women's Health staff
- Level 5, and mother baby unit run mocks to fine-tune training scripts
- NICU CRN test training day

**September 23:**

- NICU orientation starts

**Purposeful tours**

Purposeful tours for workflow are the only types of staff visits currently allowed at 665 William Avenue. Only staff and contractors involved with workflow, training, and building operations are permitted in the building. Those entering for workflow purposes must be accompanied by an approved escort. These kinds of visits are called purposeful tours and they will typically be scheduled by your managers or a project representative.

If you are scheduled to attend a purposeful tour, please keep these housekeeping guidelines in mind when you are in the building:

- Designated washrooms are on each floor – look for the "Please Use" sign posted at the door. No other washrooms may be used prior to December 1.
- Preparing and eating food is permitted only in these areas: Level 2 Kitchenette WN2063 and Level 2 Meeting Room WN2055.
- Water and other non-alcoholic beverages may be consumed.
- Place garbage only in trash containers in the designated washrooms, the trash and recycling containers at the public elevator lobbies, and in the trash containers in Level 2 food prep/eating area WN2063 and WN2055.
- Staff, contractors, students, and site partners may not post photographs online of the new HSC Winnipeg Women's facility and operations, per Shared Health social media policy.

If you would like to request a tour of the new hospital for workflow validations only, please contact us at [hscinfo@hsc.mb.ca](mailto:hscinfo@hsc.mb.ca).



Ronan Segrave, HSC COO

**A message to staff from Ronan Segrave, HSC COO**

Staff orientation training sessions kick off this week and Ronan has a special video message to all who are participating. Watch the video here: <https://vimeo.com/357645054/f89e7d6cdf> (Vimeo 1:33)

"As you embark on your training and orientation to this new building, I want to congratulate and thank you for all the incredible work you and your colleagues have done over these many years of preparation. If you'll pardon the pun, this really has been a labour – hopefully of love! – for so many staff at HSC," Ronan says in the video.

Training is part of our overall strategy to ensure we provide safe patient care, a positive patient experience, and a supportive work environment as we transition to the new facility.





## Nature in mind, from design concept to reality

Integrating the healing role of nature was an important consideration in designing the new HSC Winnipeg Women's Hospital exterior and interior.

### Exterior

Images of elm trees are imprinted on the glass walls surrounding the building. The elm canopy has a significant meaning – Winnipeg is home to the largest remaining urban elm forest in North America. The architects (A49) conceived the mural-like façade to help reduce the scale of the building and integrate the building into the neighbourhood. The images are made up of thousands of differently-sized ceramic ink dots printed onto the glass and then fused to the glass in an oven (the same principle behind the ink on a glass measuring cup). When up close the dots don't immediately appear to form elm trees, but as you step back the images become more apparent.

The façade is a high-performance curtain wall made with more than 500 glass and aluminum frame panels. While aesthetically pleasing, the building envelope is also highly functional and capable of withstanding Manitoba winds and temperature fluctuations.

An array of lush and vivid greens surround the building: Siberian Dogwood, Blue Fox Willow, and Dwarf Korean Lilac

line the sidewalk on the north side. The glass wall provides a mirror reflecting these shrubs and evergreens to create the illusion of a much larger green space. A thin metal framework attached to the building allows Englishman's Ivy to climb and twirl along the wall.

The main entrance is designed to welcome patients and visitors from the moment they arrive. Curved flower beds are filled with a variety of perennials (Prairie Sage, Windflower, Lily-Of-The-Valley, Little Bluestem). Benches are set among the plantings and the entire area is covered, providing a protected space to enjoy an outdoor break no matter whether it's sunny or raining.

### Interior

Manitoba is home to a dizzying array of native wild flowers and grasses, and when it came time to choosing a design concept, Manitobans overwhelmingly chose to embrace that aspect of our surroundings. Public consultations for the new facility included surveying Manitobans about their preferred interior design concept – 72 per cent of the participants chose the "Wildflowers" theme as the best interior design to support a culture of hope and a calming, restful, homelike environment in the new facility.

CONTINUED ON PAGE 4





CONTINUED FROM PAGE 3

The colour scheme, fabrics, and fittings incorporate a natural palette that supports this theme. Images of Manitoba wildflowers are printed on glass panels at each reception desk and incorporated throughout each level. These panels add colour and style and, more importantly, serve as landmarks for wayfinding.

Within the Wildflowers theme, specific flowers of Manitoba were chosen to symbolize different aspects of care and patient experience in the new hospital.

- Level 5 Resilience in Snowfall  
Flowers that survive and thrive under difficult circumstances (prairie crocus, arctic flowers)
- Level 4 The Tall Grasses  
Autumn fields of tall protective grasses and community of harvest time (prairie grasses)
- Level 3 The Height of the Bloom  
Most prolific flowering event (black-eyed susan, fringed orchid, prairie clover)
- Level 2 Precious Flowers  
Protect and support fragile blossoms (small white lady's slipper, prairie orchid)
- Level 1 Early Beginnings  
The first spring blossoms (yellow-star grass, early blue violets)



**Rooftop Garden**

The fourth floor has an exciting aspect on the south side of the building: the Rooftop Garden will be available seasonally for patients, visitors and staff. Overlooking William Avenue and downtown Winnipeg, this place of peace is engulfed in greenery, flowers, and light. Tables and chairs provide seating for individuals and groups. As in all areas of HSC, this space is smoke-free making it a perfect spot to relax. Whether it is to have a few moments of peace and quiet, bask in the sunlight of a warm summer day, or enjoy your lunch, the Rooftop Garden is ready to accommodate.

Wildflowers and greenery not only provide a relaxed and natural feeling to the new HSC Women's Hospital, which can help make our patients and visitors as comfortable as possible during their stay, they add life and beauty to our surrounding neighbourhood.



**On the Move? What's that?**

We're on the move to our new home located at 665 William Avenue. This is our weekly *On the Move* newsletter – it's packed with information and updates about how we're preparing to move into this fantastic, state-of-the-art facility. We are thrilled to welcome our staff and patients to our new space starting December 1, 2019, where we will continue to safely and expertly provide care for Manitoba's women, babies and their families.